



KAFF CARES PROGRAM RULES

1. **Services are not transferable and non-exchangeable** Great Circle Media & Terry Marxen Chevrolet Cadillac reserves the right to refuse to work on the qualifying vehicle for any reason.
2. KAFF Cares Program terminates on Sept. 1, 2017. Contestants and qualifiers are limited to **qualifying for one service per household during the duration of the program.**
3. Qualifiers must be an Arizona resident and reside within the Area of Primary Responsibility as dictated by General Motors, and not transient. Qualifying vehicle must also be registered to the Area of Primary Responsibility. The Area of Primary Responsibility includes Coconino County with the preferential cities of: Flagstaff (and surrounding communities), Ash Fork, Munds Park, Parks, Tuba City, Tusayan, Valle, Williams and Winslow.
4. Qualifiers must be 18 years of age or older at the time of entry and must be the owner of the vehicle or be owned by a person in the same household. **Qualifier will be required to provide proof of Registration.**
5. Qualifiers have thirty (30) days from the date your name is first announced on the air, or by other disclosed mode of public dissemination, to claim their service through Terry Marxen Chevrolet Cadillac.
Qualifier must contact the dealership at (928)774-2794 to arrange the service schedule with Doug Dunn (Service Manager) or Ben Harris (Assistant Service Manager.)
To claim a service, qualifier may be required to present identification and sign a release statement that is filled in completely. Signing for the service(s) indicates you have received the service(s), abide by these rules, and the publicity disclaimer. Service is forfeited upon refusal to sign or provide required information.
6. Great Circle Media & Terry Marxen Chevrolet Cadillac is not responsible for any cancellation or rescheduling of the service for any reason and has no obligation to reimburse, refund or otherwise substitute the services for another should the service not be rescheduled by the qualifier. Great Circle Media/Southwest Media/ Terry Marxen Chevrolet Cadillac reserves the right, in its sole discretion, to award unclaimed services to alternate contestants or not to award the unclaimed services.
7. Terry Marxen Chevrolet Cadillac will be able to accommodate **one** qualifier per weekday. A loaner/rental car will NOT be available or offered to qualifier and service repairs may require a multiple day stay in which qualifier will NOT be reimbursed for travel expenses incurred during that time.
8. Qualifiers with vehicles older than 1988, may be limited on the scope of repair services available due to training and tools available, (with the exception of providing tires, brakes, hoses and belts.) Qualifiers with the following makes and models of vehicles may also be limited to the scope of repair services available due to the training and tools available; Audi, BMW, Jaguar, Land Rover, Mercedes Benz, Mini Coopers, and Porsche.
9. Qualifiers will be able to choose from a preapproved menu of services provided by Terry Marxen Chevrolet Cadillac. Services provided to qualifier will not exceed \$1000. Repair services that will NOT be provided include, Cosmetics, Engine Rebuild or Replacement, Interior Work not Safety Related, Body Work, Trim Components, Radio Repair, Rear End Differential Rebuild or Replacement, Transfer Case, Transmission Rebuild or Replacement, and Rebuild of Entire Suspension Systems.
10. Repairs will come with the normal warranty that any customer would receive with work done by Terry Marxen Chevrolet Cadillac. Extra costs that are associated with warranty work are the responsibility of the vehicle owner.
11. **Repair services have no cash value to the qualifier and cannot be exchanged for cash value.** Any resale or auction or attempt to resell or auction of complimentary services, if any, will result in automatic disqualification from future contests.
12. Qualifiers may be responsible for taxes incurred on services provided that are valued at \$599 or more.
13. Qualifier agrees to allow Great Circle Media & Terry Marxen Chevrolet Cadillac to use their name, likeness, photograph, recordings and biographical information as determined by Great Circle Media & Terry Marxen Chevrolet Cadillac at their sole discretion, in connection with advertising and publicity on or related to their radio stations.
14. No purchase necessary to participate or qualify. Services will not be awarded, even if announced, if you are not eligible in accordance with these rules
15. Employees and family members of contest sponsors and of Great Circle Media & Terry Marxen Chevrolet Cadillac are not eligible to win. Family is designated as spouses, children, parents, siblings, cousins, grandparents, aunts, uncles and "step" relations. Former employees of Great Circle Media within the last 12 months and their family members are not eligible to participate.
16. Management of Great Circle Media & Terry Marxen Chevrolet Cadillac reserves the right to change the rules at anytime.
17. **Qualifier agrees to hold Great Circle Media & Terry Marxen Chevrolet Cadillac harmless of any liability associated with the contest and fulfillment of service.**